



National Capital Region

Campus IT Support Services

"[By Light] provided me with top notch customer service yesterday – the best I have experienced in my 11 years here. She most definitely went the extra mile in an attempt to resolve my issue, despite the fact that your office is bogged down..."

– National Capital Region IT Support customer

By Light provided services and support for the full range of functions performed for Network Administration and Help Desk support, Video Tele Conference (VTC) support, System Administration and SharePoint support for onsite and remote VA customers.

Support encompassed Tier 2 and Tier 3 technical and operational user support; network, system admin, VTC and SharePoint support for over 10,000 devices distributed to customers within the VACO Campus buildings located throughout the National Capital Region.

By Light Headquarters
8484 Westpark Dr., Ste. 600
McLean, VA 22102
703.224.1000
www.bylight.com

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